

# **FEDERATION OF EAST AFRICAN FREIGHT FORWARDERS ASSOCIATIONS**





***PROFESSIONALISM – FREIGHT  
LOGISTICS INDUSTRY***

**MPCC WORKSHOP**

**2<sup>ND</sup> MARCH 2018**

**MOMBASA, KENYA**

# OUTLINE



- Professionalism
  - Training
  - Registration and Certification
  - Self regulation
- Advocacy
- Business Intelligence
- Authorized Economic Operator

# PROFESSIONALISM MILESTONES



## Road to Professionalism

Training/capacity building

Industry standards

Ethics & Compliance

Professional registration

Self Regulation

*Professionalism distinguishes the best*

Logistics

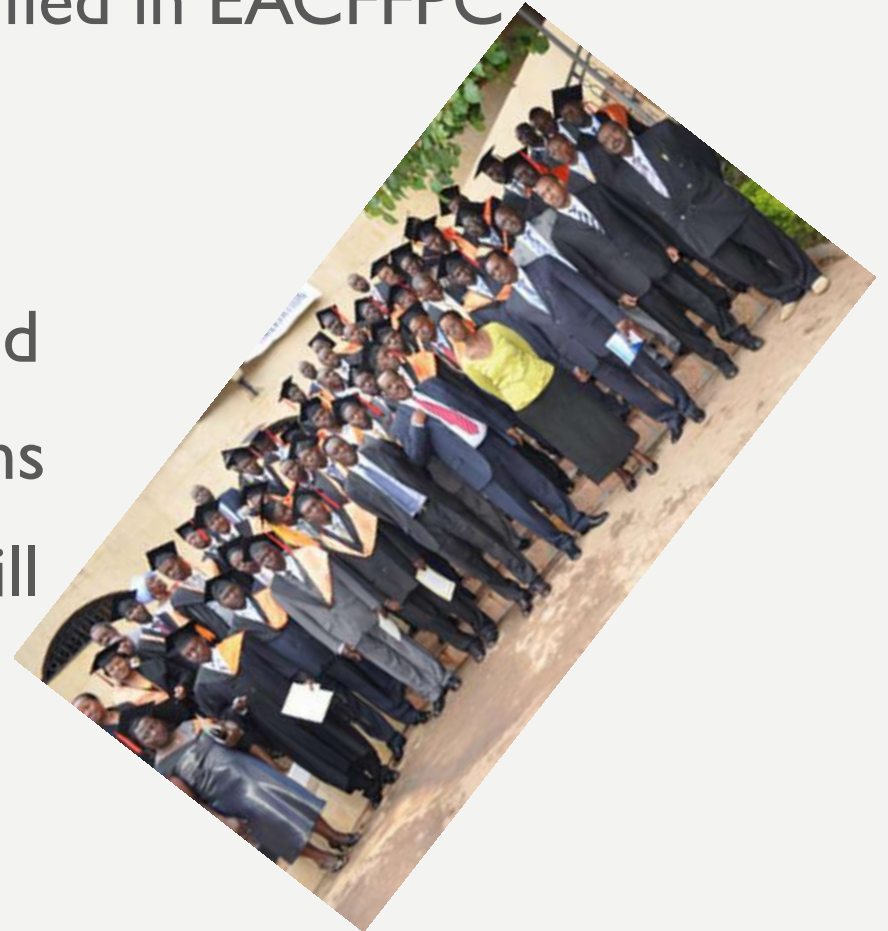
Pixel Perfect



# SELF REGULATION



- Over 6500 trained & qualified in EACFFPC
  - Training continuing
  - More course underway
- Code of Conduct deployed
- Standard Trading conditions
- Self –regulation -Model bill
- Registration system



# WHY SELF REGULATION



- **Professionalism** in service delivery
- **Compliance** to rules and regulations
- **Protection** of consumers
- **Protection** of CFA service providers
- Improve industry **reputation**



# MODEL BILL



- Dummy legislative bill developed & validated
- Guide to guide EAC partner states in the development of national laws on the management and regulation of customs agents and freight forwarders
- Mutual recognition agreement between boards of partner states



# WHO WILL BE REGULATED



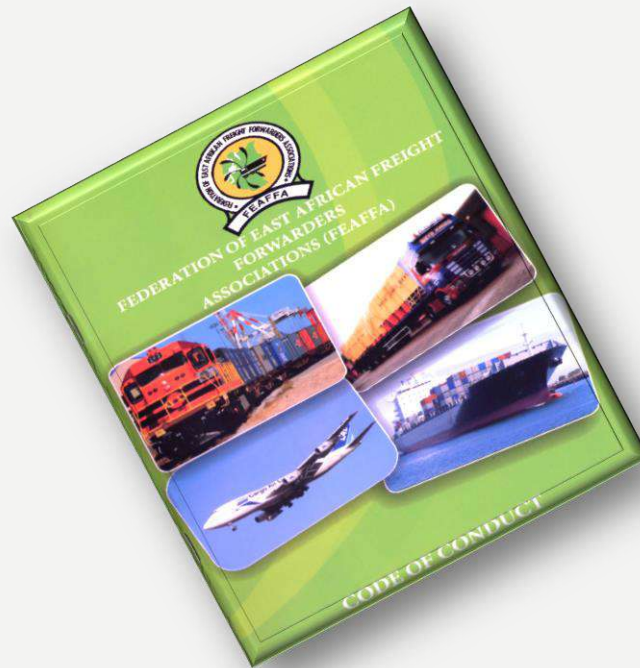
- Individual CFA practitioners
- Firms providing CFA services
- CFA trainers
- Training Institutions delivering CFA courses



# INDUSTRY STANDARDS



- Professional of code Ethics



- Standard Trading conditions

# REGISTRATION & CERTIFICATION



- **Registration** - Online registration for reference - Independent board with representation of key stakeholders
- **Certification** –issuance of certificate practice
- **Continuous Professional development**

## Professional



# DISPUTE AND DISCIPLINE MANAGEMENT



## Professional conduct management system

- Police compliance to code of conduct
- Deal with complaints against registered persons

## Dispute resolution mechanism

- To deal with resolution of disputes between registered parties, between registered parties and their clients etc.

# SELF REGULATION & ACCREDITATION



## Next steps

- Awareness creation
- Drafting of national laws
- Legislating/enactment
  - Awareness creation
- Establishment of the requisite infrastructure to implement self regulations laws

# ADVOCACY INITIATIVES HIGHLIGHT



- FEAFFA signed MOU with EAC and establishing consultative mechanism with EARA Commissioner of Customs and EAC Customs Directorate
- FEAFFA to involved more in legal and regulatory reforms
- Ongoing negotiation to reduce premium rates for RCTG bonds
- Lobbying Customs to accept other forms of securities including risk-based bonds etc.
- Lobbying for harmonization of licensing requirements across East Africa
- Initiative to remove container deposit and replace it with Container guarantee
- Lobbying for mutual recognitions of licences

# BUSINESS INTELLIGENCE INITIATIVES HIGHLIGHT



- Quarterly magazine that features directory of Customs agents and freight forwarders in East Africa
- Website [www.feaffa.com](http://www.feaffa.com)
- E-learning platform coming soon
- Annual freight logistics conference hosted in different partner states – 2018 conference to be hosted in Kampala, Uganda

# AUTHORIZED ECONOMIC OPERATOR PROGRAM



- AEO gaining prominence in the region
- FEAFFA lobbying EARAs to actualize the benefits of AEO
- There are opportunities to become regional AEOs
- EAC seeking mutual recognitions of EAC regionals by other regional economic blocs
- FEAFFA working on a project with Commonwealth Secretariat, EAC and EARAs to build the capacity of customs agents and freight forwarders to become AEO operators in order to access the benefits especially the SMEs – details to communicated in due course.



**THANK YOU**

Asante